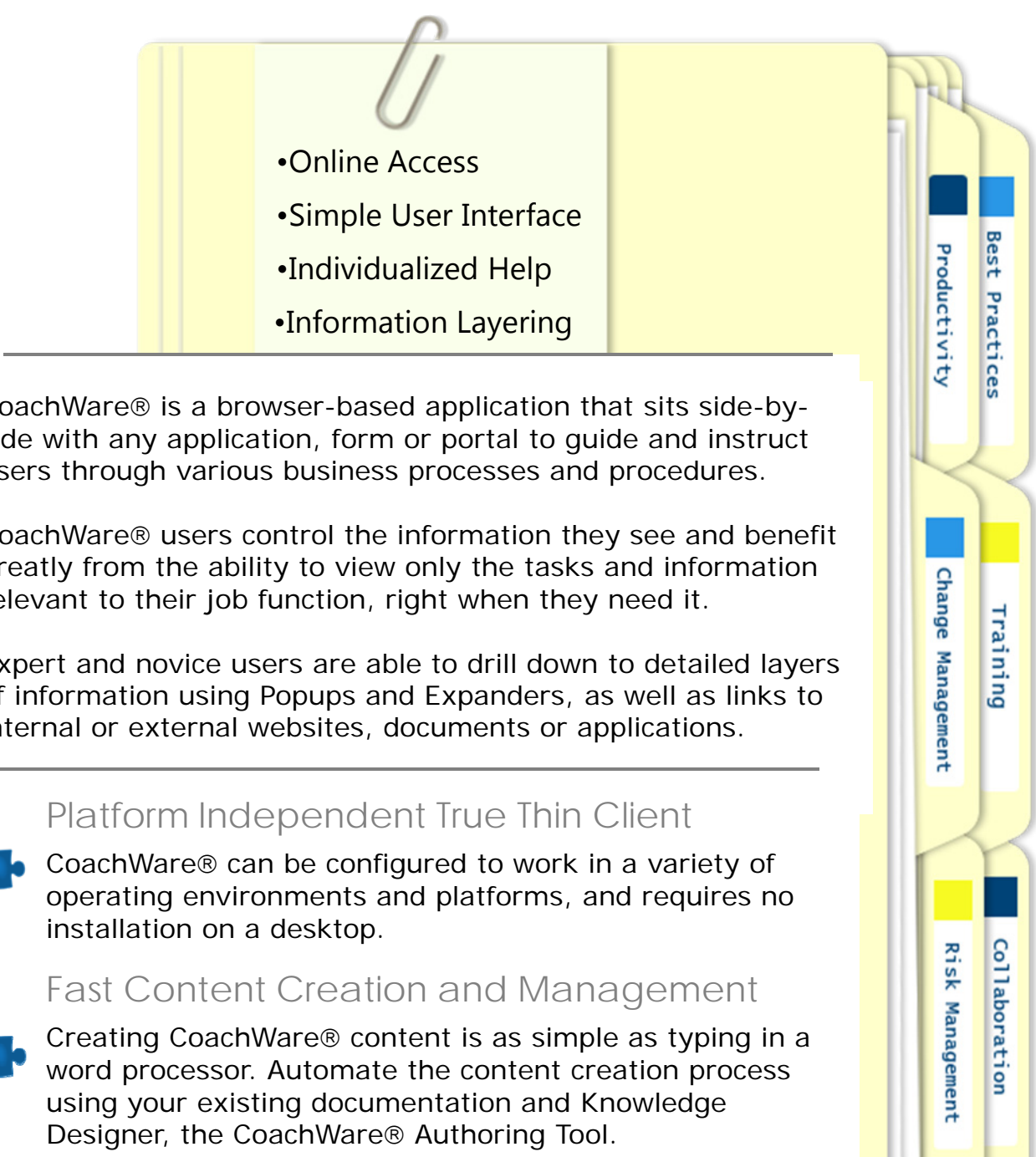


## CoachWare®

The All-In-One Solution for creating, managing and sharing your organization's processes and procedures.

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- Online Access
  - Simple User Interface
  - Individualized Help
  - Information Layering

CoachWare® is a browser-based application that sits side-by-side with any application, form or portal to guide and instruct users through various business processes and procedures.

CoachWare® users control the information they see and benefit greatly from the ability to view only the tasks and information relevant to their job function, right when they need it.

Expert and novice users are able to drill down to detailed layers of information using Popups and Expanders, as well as links to internal or external websites, documents or applications.

### Platform Independent True Thin Client



CoachWare® can be configured to work in a variety of operating environments and platforms, and requires no installation on a desktop.

### Fast Content Creation and Management



Creating CoachWare® content is as simple as typing in a word processor. Automate the content creation process using your existing documentation and Knowledge Designer, the CoachWare® Authoring Tool.

## EPSScentral LLC

## CoachWare®

Enable workers, from novice to expert, to quickly access the information they need to work independently and efficiently.

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Integrate business processes and system procedures into an action-oriented, streamlined, and single-support source

Leverage a focused and organized method of implementing, communicating, and sustaining best practices.

Quickly modify and publish procedures, ensuring that users are viewing up-to-date and accurate information. Is your support dynamic?

Ensure effective communication and consistency throughout your organization.

Enable workers to adapt quickly to organizational changes and become more productive in their new environment.



Deploy CoachWare® in a training environment

CoachWare® easily interacts with any web-based system to enable your users to adapt quickly and effectively to new IT applications and business process changes, PLUS offers you sustainment and support.

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Improve the quality of information used by workers across your organization

CoachWare® is specifically designed for users to provide feedback and suggestions for improving business and system navigation procedures directly to content authors and SME's. This functionality enables the capture of knowledge from expert workers across the organization.

Contact EPSScentral to learn more!

**EPSScentral LLC**